

- PURSUE · FOLLOW IT TO THE END

Incident Response

When an incident happens, every hour counts. We respond immediately.

Containment, eradication and recovery from breaches, ransomware and extortion, 24/7.

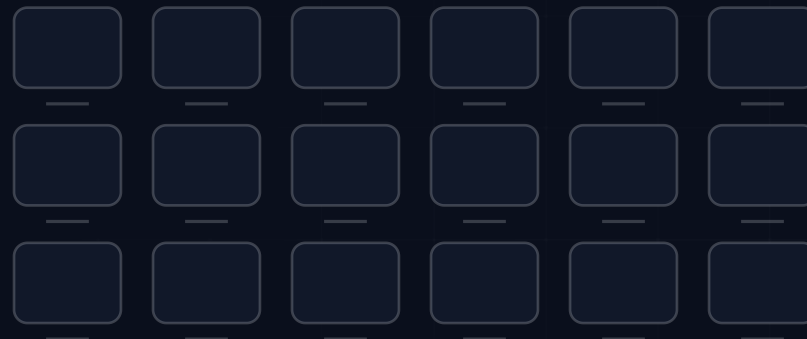
INCIDENT RESPONSE

Detection

Containment

Eradication

Recovery



- 24/7 team

OVERVIEW

**When an incident happens,
every hour counts. We
respond immediately.**

When you face a breach, a ransomware attack or extortion, our team helps you contain the incident, preserve evidence, eradicate the attacker and restore operations safely.

We coordinate with your technical, legal and executive teams throughout and, at closure, deliver the incident timeline and lessons learned so it does not happen again.

SCOPE

Incident Response

✓ Triage and containment

✓ Evidence preservation

✓ Eradication

✓ Safe recovery

✓ Executive and legal coordination

✓ Lessons learned

APPROACH

How we work

01

Scope

Rules of engagement, allowed targets and knowledge levels agreed in writing.

02

Reconnaissance

We map your attack surface exactly as an outsider would see it.

03

Execution

The same tactics and techniques as a real attacker: digital, physical and human.

04

Evidence

Every finding with proof, business impact and a prioritized fix.

05

Debrief

We walk technical and executive teams through what we found and what to fix first.

WHAT YOU RECEIVE

Containment, eradication and recovery from breaches, ransomware and extortion, 24/7.

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- 01 Immediate containment plan
-
- 02 Incident timeline
-
- 03 Technical and executive report
-
- 04 Lessons learned and recommendations
-

WHY M360iSEC

A specialist practice, not a report factory.

We think like the adversary

We use the same tools, tactics and techniques as a real attacker to find what is actually exposed.

From finding to courtroom

If prevention fails, the same team investigates, preserves evidence and supports the legal process.

Certified specialists

Professionals holding 75 certifications, including GIAC in digital forensics and malware analysis.

Regional experience

Based in Bogotá, serving clients in 9 countries for over a decade.

75

Certifications

12

Specialists

30+

Clients

9

Countries served

PROTECT, PREVENT & PURSUE.

Let's talk

We will propose a written scope, with no commitment.

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● 24/7 incident response